



WEST CENTRAL AREA COMMITTEE



AGENDA

To: City Councillors: Smith (Chair), Tucker (Vice-Chair), Bick, Cantrill, Holland, Ratcliffe, Reid and Reiner

County Councillors: Cearn and Nethsingha

City and County Councillor: Hipkin

Dispatched: Tuesday, 23 January 2014

Date: Wednesday, 7 January 2015

Time: 7.00 pm

Venue: Lee Seng Tee Hall, Wolfson College, Barton Road, Cambridge CB3 9BB

Contact: Claire Tunncliffe

Direct Dial: 01223 457013

1 Apologies

2 Declarations of Interest

Members of the committee are asked to declare any interests in the items on the agenda. In the case of any doubt, the advice of the Head of Legal should be sought **before the meeting**.

3 Minutes

To confirm the minutes of the meeting held on 29 October 2014.
(Pages 5 - 22)

4 Matters and Actions arising from the Minutes
(Pages 23 - 24)

5 Open Forum

Refer to the 'Information for the Public' section for rules on speaking.

This item will include verbal Councillor update on the North/West City Development & the City Deal.

7.15pm

6 Policing & Safer Neighbourhoods
(Pages 25 - 36)

7.45pm

7 Review of Lighting on Open Spaces
To receive a verbal update from County Councillor Cearnns.

8.20pm

8 Environmental Data Reports
(Pages 37 - 54)

8.30pm

9 S106 priority-setting (3rd round): West/Central Area
Report attached separately.

9.00pm

Meeting Information

Open Forum	Members of the public are invited to ask any question, or make a statement on any matter related to their local area covered by the City Council Wards for this Area Committee. The Forum will last up to 30 minutes, but may be extended at the Chair's discretion. The Chair may also time limit speakers to ensure as many are accommodated as practicable.
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WEST CENTRAL AREA COMMITTEE

29 October 2014
7.10pm - 11.06 pm

Present: Councillors Smith (Chair), Tucker (Vice-Chair), Cantrill, Hipkin, Holland, Ratcliffe, Reiner, Cearn, Hipkin and Nethsingha

Officers:

Urban Growth Project Manager: Tim Wetherfield
Safer Communities Section Manager: Lynda Kilkelly
Project Manager: John Richards
Head of Planning Services: Patsy Dell
Area Committee Lead Officer/Chief Property Surveyor: Phil Doggett
Head of Tourism & City Centre Management: Emma Thornton
Committee Manager: Glenn Burgess

Others in Attendance:

Executive Councillor for City Centre and Public Places: Carina O'Reilly
Cambridge BID Manager: Edward Quigley
Cambridge BID Board Chair: Michael Wiseman
Police Sergeant: Kevin Misik

FOR THE INFORMATION OF THE COUNCIL

14/56/WCAC Apologies

Apologies were received from City Councillors Bick and Reid.

14/57/WCAC Declarations of Interest

No interests were declared.

14/58/WCAC Open Forum

Richard Price (Jesus Green Association and Park Street Residents Association): Whilst the resurfaced pavements are an improvement new lamp posts are urgently required on Jesus Green. These have not yet been replaced and the area is very dark.

The Executive Councillor for City Centre and Public Places said that problems had arisen with the project due to the multiple agencies involved – including Balfour Beatty and the County Council. Whilst Balfour Beatty had given a proposed date of 3 December for the works to be completed the City Council felt that this was unacceptable and were in discussions to arrange temporary lighting in the area.

Councillor Cearnns agreed that this was unacceptable and confirmed that the County Council was committed to solving the problem before December.

Colin Rosenstiel: Project management and the lack of a joined up approach is the biggest issue. The new lighting should have been completed as part of the original project to resurface the pavements.

Resident: Residents have lost their patience with Balfour Beatty and the quality of their work. Can Councillors do anything to address this issue?

Edward Quigley - Cambridge Business Improvement District (BID) Manager: La Mimosa have also reported the lighting issue as it is affecting their business. We will be raising this with both Balfour Beatty and the County Council.

The Executive Councillor for City Centre and Public Places reiterated that the City Council would be providing some form of temporary lighting as soon as possible.

Courtney Van de Weyer: Signage and cycling within the pedestrian areas of Fitzroy Street and Burleigh Street is a big issue. The following are of concern:

- **Hours for cycling in this area**
- **Type of signage used, which is not clear and not universally recognised.**
- **Location of the signage.**
- **Lack of enforcement.**

A separate cycle lane is needed for this area.

Councillor Smith stated that Police priorities had been set at the previous meeting and they would be reviewed at the next meeting. It was agreed that these comments would feed into the discussion.

Councillor Cearns said that, under highway law, there were restrictions on the type of signs that could be erected. He agreed to discuss the concerns raised with relevant officers at the County Council.

The Executive Councillor for City Centre and Public Places said that delivery vehicles continually blocking the parallel cycle route also caused problems in the area.

Michael Bond: I think the signage used is to European Union standard and we are given little choice but to use it.

Noted.

Resident: Discussions are still ongoing about the future use of Parkside as a coach interchange facility. There is a lot of local opposition to this as the location is not suitable.

Councillor Cantrill confirmed that he had submitted a Motion on this issue to the Full Council meeting on 6 November 6pm. There had been a lot of opposition and the area would be changed forever if this was approved.

Councillor Nethsingha confirmed that no decisions had been made and that County Councillors had asked officers to investigate alternative sites.

Councillor Reiner echoed the concerns raised and asked residents to email her their views.

Resident: The County Council have made up their minds and this will be a tough battle to win.

Noted.

Resident: Please can I have an update on the lockable bollard planned for Adam and Eve Street and Burleigh Street?

Councillor Cearns confirmed that, whilst consultation was ongoing, the bollard was likely to be installed in the next few months.

14/59/WCAC Help Shape the Future of West / Central Area Committee (Open Session)

The Chair introduced the item and explained the proposed format.

Each table, made up of local residents, Councillors and Council officers was asked to discuss the following questions:

- i. What are the key things that people want from an Area Committee?
- ii. Three key expectations from people for Area Committees.
- iii. What do you find useful?
- iv. What would you like discussed at the West/Central Area Committee?
Perhaps there are topics/issues which have not been on agenda which need to be addressed.
- v. Should the start time of West/Central Area Committee be changed, if so what time should the meeting start?
- vi. How should Area Committees engage with the public?
- vii. Are their regular updates about certain matters that people would like to see, eg, Police Priorities, Highway issues, S106 projects?
- viii. Which locations are best? Is there a venue that you could recommend?
Does the location impact whether or not people can attend?
- ix. In what ways could the Area Committee meetings be promoted?
- x. What are we doing right?

At the conclusion of the table discussions the following feedback was given:

What are the key things that people want from an Area Committee?

- Fewer agenda items and shorter meetings.
- Opportunity to engage with local Councillors.
- Forum to raise local issues.
- Minuted account of the meeting.

Three key expectations from people for Area Committees.

- A 'community feel' to the meetings.
- Layout should make the public comfortable and allow them to come and go as they please.

What do you find useful?

- Attendance of the Police.
- Chair reading out 'Open Forum' questions for those less confident at public speaking.
- Opportunity to engage with Ward Councillors.
- Discussions on S106 Projects.
- Discussions on Highways issues.

What would you like discussed at the West/Central Area Committee? Perhaps there are topics/issues which have not been on agenda which need to be addressed.

- A clear distinction on the agenda between 'discussion' items and 'decision' items.
- Local planning items should return to Area Committees.

Should the start time of West/Central Area Committee be changed, if so what time should the meeting start?

- 7pm was the ideal start time.
- The current meetings were too long.
- A maximum of 1.5 hours.
- Fixed time of 7.30pm – 9.30pm.
- The Chair should time limit contributions on each item.
- Timed agendas could help manage the meeting.

How should Area Committees engage with the public?

- A clear, easily accessible and timely Action Sheet from each meeting available on the website.
- Greater public participation was needed.
- The involvement of a wider stakeholder group - e.g Cam Conservators, Cambridge Past Present and Future.
- Better engagement with Cambridge Residents Associations (FeCRA).
- Better use of social media.
- Councillor Drop-in Surgeries.
- Smaller discussion tables worked for some, but not all, agenda items. Flexible format and group work where appropriate.
- Geographically themed agendas for each area.

Are their regular updates about certain matters that people would like to see, eg, Police Priorities, Highway issues, S106 projects?

- Cross authority items for presentation and discussion – i.e. street lighting and air pollution.

Which locations are best? Is there a venue that you could recommend, does the location impact whether or not people can attend?

- The use of Church Halls and other religious buildings may hinder attendance figures.
- Moving venues around the 3 wards would increase attendance and ensure wider public participation.
- A regular, static meeting venue would be better for the public
- A more relaxed meeting venue such as a public house could be beneficial and increase attendance.
- Wesley Church.

In what ways could the Area Committee meetings be promoted?

- More publicity would increase attendance figures – i.e. Ward Councillors knocking on doors and sending invite emails.
- Better use of social media.
- Does the name of the committee 'mean' anything – and could it be changed?
- A more detailed and well-advertised 'Forward Plan' of upcoming agenda items.
- Leaflet drop in the local area.

What are we doing right?

- Cross-authority agenda items and officer presentations worked well and encouraged public attendance.
- Representatives from Residents Associations regularly attended Area Committee meetings. Information and decisions was therefore cascaded to a wider pool of people.
- Area Committees allowed information to be shared across Residents' Associations.
- Useful engagement between Councillors and officers.
- Very good meetings.

14/60/WCAC Cambridge Business Improvement District (BID)

The committee received a presentation from the BID Manager. The presentation can be accessed via:

<http://democracy.cambridge.gov.uk/documents/b8463/BID%20Presentation%2029th-Oct-2014%2019.00%20West%20Central%20Area%20Committee.pdf?T=9>

Katie Preston: What is being done to support independent shops in Cambridge?

The BID Manager confirmed that, whilst smaller businesses with a rateable value of less than £20,000 did not have to pay the levy, they still received support and services from the BID. Independents' Month is an event held each year and specific support was provided to independent businesses.

It was also noted that Cambridge had very low levels of vacant shops and that the number had reduced further since the introduction of the BID.

Resident: The introduction of the Park and Ride fee had resulted in more shoppers and commuters using residential parking in the City. The County Council needed to be persuaded to reconsider this.

The BID Manager felt that the charge, as well as the method in which it was being administered, was causing problems. BID representatives had visited the Park and Ride sites and were discussing the issues with the County Council.

The County Council had now agreed to put in more pay machines and clearer signage to guide users through the complicated process. Payment was also being suspended for the November 5 Firework celebrations in the City.

Resident: Who on the BID represents local residents? It seems that the main aim is to make the City Centre a safer place to get drunk. What work is done with licenced premises to address this issue?

Councillor Smith (Vice Chair of the Licensing Committee) urged residents to report any issues with particular premises so that licencing reviews could be undertaken.

The BID Manager confirmed that the Executive Councillor for City Centre and Public Places sat on the board to represent local residents. Engagement with the public was also undertaken at events such as this.

It was noted that alcohol related anti-social behaviour in the City Centre also affected businesses and CAMBAC (Cambridge Businesses Against Crime) worked closely with the Police and licenced premises to address the issue.

The Police Sargent confirmed that it was a Condition on many of the Licenses that the premises are a member of CAMBAC.

Resident: Will the temporary urinals be used in the City Centre again?

The BID Manager agreed to look into this.

14/61/WCAC University Arms Hotel: Temporary Use of Part of Parker's Piece to Facilitate the Redevelopment

The Executive Councillor for City Centre and Public Places introduced the item and made the following points:

- i. Planning permission for the redevelopment of the University Arms Hotel had been approved in November 2013.
- ii. A public notice on the proposal for a compound on Parkers Piece received 63 responses.
- iii. The period for comments would be extended until 7 November 2014.
- iv. She hoped to respond personally to all comments received.

The committee received a report from the Open Spaces Officer.

The Head of Planning Services made the following points:

- i. Welcomed the redevelopment of the University Arms Hotel.
- ii. The approved design was a vast improvement and would enhance both Parker's Piece and Regent Street.
- iii. This was an important development for Cambridge but needed to be managed carefully.

In response to member's questions the Executive Councillor and the Head of Planning Services said the following:

- i. A fee of £200,000 for the use of a small part (2%) of Parkers Piece had been proposed. This equates to the commercial rent for the use of the land during this time.
- ii. It was hoped that 50% of this fee could be allocated for improvements to parks and open spaces in the City.
- iii. It was expected that the developer would widen and resurface the paths as part of the project. This would improve the current 'pinch point' at Regent Terrace/Regent Street.
- iv. The Highways Department had expressed no concern with the proposals.
- v. A 'Considerate Contractors Scheme' would be in place for the development.

Councillor Hipkin confirmed that he had voted in favour of the application at the Planning Committee. He reiterated comments made by the Head of Planning Services that it was an important development for Cambridge.

Councillor Hipkin read out a statement on behalf of Nigel Grimshaw, a local resident and contractor.

The statement covered the following points:

- i. The main concern of the developer was to save money.
- ii. The proposed build time was inaccurate. The Empire State Building took less time to construct than was being proposed for the University Arms Hotel.
- iii. There was sufficient space within the existing footprint of the Hotel to complete the redevelopment.

The Operations Director (McLarens) made the following points:

- i. The key concern for the developer was health and safety.
- ii. Whilst the hotel could be rebuilt within its own footprint the use of an additional compound would reduce the construction time.
- iii. The proposed build schedule for the hotel redevelopment was 129 weeks but this could increase as the works progressed.

In response to questions the Operations Director (McLarens) said the following:

- i. The City Council would not discuss the proposed compound with the contractor during the pre-application phase.
- ii. The Highways Department had issued the contractor with guidance during the pre-application phase.
- iii. Construction vehicles would only be able to access the site during set hours – as per the Planning Conditions.

Councillor Cearns raised concern with the planning process and questioned why permission was granted if the developer had not specified how they intended to build it within the current footprint.

Concern was also raised regarding potential highways issues during the construction phase and the lack of early consultation with the public.

Councillor Cantrill highlighted that Parkers Piece was a unique and well used amenity space in the City and that the Council should require a larger fee from the developers. It was also noted that the Grand Arcade had been developed on a very restricted site and without the need for additional compounds outside of the footprint.

In response to questions from the public the Head of Planning Services said the following:

- i. Consultation on the discharge of Conditions did not have to take place. These decisions were delegated to officers.
- ii. The correct planning process had been followed.

Members of the public made the following additional points:

- i. A fee of £200,000 was not enough.
- ii. The potential savings for the Hotel and the contractor of an 18 month earlier completion time far exceeded £200,000.
- iii. The development should be done within the existing footprint.
- iv. A percentage of any fees should be given to Parkside School as it's a major user of the open space.
- v. The development would cause additional safety issues and conflict between pedestrians and cyclists.
- vi. Information on the City Council's website regarding the planning approval and the related Conditions was difficult to find.

- vii. Access to the site by construction traffic would cause safety issues.

In response to further questions regarding the proposed fee of £200,000 the Chief Property Surveyor reiterated that this was based on the commercial rent of the land. Examples such as the land rented to Peterhouse at Coe Fen were also taken into account.

The Executive Councillor for City Centre and Public Places reiterated that no decision had been made, the consultation period had been extended and that she intended to reply personally to everyone that responds. Prior to making any decision the main issues to consider would be:

- i. Would allowing the compound reduce the disruption?
- ii. Can we guarantee that the space would be returned to its prior condition?
- iii. Could the funds generated be used to improve open space within the City, including improvements to Parkers Piece?

The Committee:

Resolved (nem con):

- i. To note the contents of the report and that there were no decisions required at this time.
- ii. To note the intention to extend the period for comments until the 7 November 2014.

14/62/WCAC Minutes

Councillor Holland proposed the following amendments to the minutes:

14/50/WCAC Chairs Announcements

Insert:

"Councillor John Hipkin congratulated fellow Councillor Julie Smith on her recent elevation to the House of Lords"

14/55/WCAC Frequency of WAC Future Meetings

Insert:

"Councillors Holland and Hipkin suggested that there were less-costly alternatives to Area Committees by which members of the public might be engaged in the democratic process and involved in consultation as effectively as the present system.

Councillors Holland and Hipkin reminded the committee that all responsible authorities and in particular, Cambridgeshire County Council, are required to examine existing practices and find more cost-effective means of delivering services rather than cutting services.

To this end, Councillors Holland and Hipkin recommend that Councillors have the responsibility to be more proactive in the way they communicate effectively with their electorate and public meetings might be called as and when needed by local residents. Now that the planning element of Area Committees has returned to the central Planning Committee, the rest of the agenda needs to be scrutinised as to whether it merits separate and costly evening meetings which often duplicate what comes before scrutiny and regulatory committees."

Subject to these amendments the minutes of the meeting held on 4 September 2014 were approved and signed by the Chair.

14/63/WCAC Matters and Actions arising from the Minutes14/29WCAC – Coach Station kiosk on Parkside

Councillor Reiner confirmed that this would not be coming to the Planning Committee in November. Timescales were to be confirmed.

14/64/WCAC Citywide 20mph Project - Phase 3 Consultation

The committee received a report from the Project Manager regarding the Citywide 20mph Project - Phase 3 Consultation.

In response to members questions the Project Manager said the following:

- i. In line with County Council policy there would be no 20mph zones on any 'A' or 'B' road, or any road where the average speed exceeded 24mph.
- ii. Roads were currently being monitored to establish if their average speed exceeded 24mph.
- iii. 20mph zones should be self-enforcing and not require constant monitoring and police enforcement.
- iv. Road layout would help lower speed.
- v. The Police would undertake enforcement where required. Any areas of concerns should be highlighted through the Police priority setting process at Area Committees.
- vi. Barton Road would be included in the consultation but as an 'A' road it would not be suitable for 20mph.
- vii. Officers would look to ensure road markings were consistent throughout the City.

In response to public questions the Project Manager said the following:

- i. Officers were investigating the appropriateness of using Flashing speed signs where needed.
- ii. Success of the schemes would be determined by post implementation speed monitoring.

With regards to enforcement Councillor Hipkin felt it important to determine whether the public viewed it as a high, medium or low priority.

The following additional comments were made:

- i. The success of any 20mph zone would rely on monitoring and enforcement in the early stages.
- ii. Peak speeds on Maids Causeway were very high and enforcement was needed.
- iii. Double yellow lines (and therefore no on-street parking) on the middle and bottom sections of Storeys Way allowed vehicles to travel at a high speed.
- iv. Signage on Canterbury Street was confusing and led to people speeding.

The Committee:**Resolved** (nem con):

- iii. To note the project programme, and previous approvals from Environment Scrutiny Committee, and to note the proposed consultation area, consultation method, and content for Phase 3.
- iv. To provide the comments and recommendations (as above) to the Executive Councillor for Planning, Policy and Transport (Councillor Kevin Blencowe) on the proposed consultation arrangements. Particularly with regard to which roads/sections of roads are specifically identified within Question 3 of the consultation document.

14/65/WCAC Anti-Social Behaviour, Crime and Policing Act 2014

The committee received a report from the Safer Communities Section Manager regarding the Anti-Social Behaviour, Crime and Policing Act 2014.

The committee highlighted that Public Space Protection Orders (PSPO) should only be used as a last resort. It was felt important to monitor the progression of the new Act before committing to putting forward areas for consideration.

It was suggested that the issue could be discussed in more detail as part of a future Police and Safer Neighbourhoods agenda item.

The Safer Communities Section Manager confirmed that North Area Committee, South Area Committee and East Area Committee had identified areas for consideration. The Police were keen to progress with this work and would be gathering evidence over coming weeks and months.

The Committee:**Resolved** (nem con):

- i. To note the new measures being introduced to address anti-social behaviour, as detailed in the attached report.
- ii. Not to put forward any areas for consideration for Public Space Protection Orders at this time.

14/66/WCAC S106 Devolved Decision-Making: Taking Stock and Moving Forward

The committee received a report from the Urban Growth Project Manager regarding S106 devolved decision-making.

In response to public questions the public the Urban Growth Project Manager said the following:

- i. The project proposals listed in Appendix E of the officers report had been suggested by members of the public during the 2nd S106 priority setting round in 2013, but not prioritised by the Area Committee. The inclusion of these proposals in Appendix E should not be taken as confirming their eligibility for S106 funding or implying officer views about their suitability or feasibility.
- ii. Officers advised on the *eligibility* of project proposals for S106 funding in order to ensure that developer contributions are used for their intended purposes.
- iii. The bidding round for S106 grant-funding (primarily for new/improved sports or community facilities) would begin in early November 2014 and last for a month. Further details would be available on the council's Developer Contributions web page (www.cambridge.gov.uk/s106) in due course.

In response to questions regarding Rouse Ball Pavilion the Executive Councillor for City Centre and Public Places said the following:

- i. The redevelopment of the Rouse Ball Pavilion was a great idea.
- ii. The scheme was currently on the 'on hold' list of the council's Capital Plan. The overall project had been estimated to cost in the region of £700k-£800k and options were being explored to secure the necessary external funding.
- iii. Further discussions would take place with interested parties, such as Ward Councillors and Resident's Associations.

The Committee:

Resolved (nem con):

- i. To note the arrangements for the third and fourth priority-setting rounds in 2014/15 and 2015/16.

- ii. To note the progress being made on S106-funded projects prioritised by the West/Central Area Committee in 2012/13 and 2013/14.

Public Attendance

A total of 20 members of the public attended the meeting.

The meeting ended at 11.06 pm

CHAIR

**Minute item 14/64/WAC –
Citywide 20mph Project - Phase 3 Consultation**

Addition proposed by Councillor Holland (addition in red):

In response to public questions the 20 mph Project Manager said the following:

- i. Officers were investigating the appropriateness of using Flashing speed signs where needed.*
- ii. Success of the schemes would be determined by post implementation speed monitoring.*
- iii. The County Council were currently formally advertising the proposed 20mph for Victoria Road. Any objections would be considered by the County's Highways & Community Infrastructure (CHCI) Committee on 8 December. Such objections would need to be considered by the CHCI committee rather than the new Cambridge Joint Area Committee, since a decision to implement would be contrary to current County Council policy.*

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WEST / CENTRAL AREA COMMITTEE AGENDA Item 4
Actions from 24/06/14

ACTION	LEAD OFFICER/MEMBER	TIMESCALE/ PROGRESS
13/58/WCAC Cambridge University Sports Centre		
To ask the City Council's Head of Arts and Recreation if the news that Cambridge University Sports Centre is now open to the public can be communicated City wide.	Cllr Cantrill / Lead Officer Debbie Kaye	Update 11/08/14: Head of Arts and Recreation has advised that she will ask the Recreation & Services Manager to follow up the s106 requirement for the centre to publicise its public opening offer.
14/29/WCAC Coach Station Kiosk on Parkside.		
Renewal of the temporary planning permission for a Coach Station Kiosk on Parkside.	Cllr Reiner / Lead Officer: Patsy Dell	24/06/14: This item had been called in by Cllr Reiner and as yet has received no update from Officers despite repeated requests. 29/08/14:Update from Sarah Dyer (City Development Manager) The application is not on the agenda because Planning are waiting for further information from the County. Officers understand that they are taking a report to Cambridge Joint Area Committee on 23 September 2014. Joseph Whelan is the contact at County. The application will then be considered by Planning Committee later this year. 29/10/14: Update from Cllr Reiner Confirmed that this would not be coming to the Planning Committee in November. Timescales were to be confirmed.
14/9/WCAC Improvement to junction on Madingley Road – North / West	Page 23	

Development.		
To arrange a meeting with representatives from Cambridge Cycling Campaign and County Councillors Offers to discuss what improvements could be made to the junction on Madingley Road negate the impact of traffic regarding North / West City development.	Cllr Nethsingha / County Officers	13/08/14:Update from Cllr Nethsingha Contacted Hester and the County Officers. The officers were not willing to meet as they said there was nothing that could be done at the site at the moment, as the planning decision had been made, and the junction could not be changed at this stage. Will contact Hester to arrange a meeting. Matter will keep being pursued.
14/53/WCAC - Maids Causeway HCVs infringing 7.5t weight restriction	Cllr Holland / Enforcement Team	
To enquire if there is a planning condition and whether enforcement actions could be undertaken on companies whose vehicles break the weight restriction.		

Neighbourhood profile update Cambridge City West/Central Neighbourhood

January 2015



**Matt Johnson, Safer
Neighbourhoods
Inspector**

**Lynda Kilkelly, Safer
Communities Manager,
Cambridge City Council**

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1 INTRODUCTION

Aim

The aim of the Neighbourhood profile update is to provide an overview of action taken since the last reporting period, identify ongoing and emerging crime and disorder issues, and provide recommendations for future priorities and activity in order to facilitate effective policing and partnership working in the area.

The document should be used to inform multi-agency neighbourhood panel meetings and neighbourhood policing teams, so that issues can be identified, effectively prioritised and partnership problem solving activity undertaken.

Methodology

This document was produced using the following data sources:

- Cambridgeshire Constabulary crime and anti-social behaviour (ASB) incident data for August to November 2014, compared to the previous like reporting period (April to July 2014) and the same reporting period in 2013.
- City Council environmental services data for the period August to November 2014, compared to the same reporting period in 2013; and
- Information provided by the Safer Neighbourhood Policing team and the City Council's Safer Communities team.

2 CURRENT PRIORITIES

At the West/Central Area Committee meeting of 4 September 2014, the committee recommended adopting the following priorities:

- ❑ Operation Safe Passage
- ❑ Street-based ASB in city centre
- ❑ Extension of vehicle obstruction of pavements expanded to include other physical obstructions such as cycles, etc.
- ❑ Cycle theft

The Neighbourhood Action Group, at its meeting of 11 September 2014, assigned the actions to be taken and lead officers for each of the priorities. The tables below summarise the actions taken and the current situation.

Operation Safe Passage	
Objective	Address road safety issues for all road users.
Action Taken	<p>This operation has been on-going since the last area committee meeting, and has enjoyed support from the Roads Policing Unit up until recently. In excess of 900 Traffic Offence Reports have been issued in the city between 1 September and 1 December 2014. This figure does not include occasions where officers have given words of advice or fixed speed camera offences; similarly it does not reflect the number of vehicle seizures or breath tests administered on top of this figure.</p> <p>We have responded to reports of HGVs illegally taking short-cuts through Maid's Causeway. Local residents have been proactive in combatting this issue; they have been given our full support when challenging transport managers about their drivers' behaviour. Two members of the City team have been tasked to identify a mutually-convenient date for supportive high-visibility patrols to be conducted.</p> <p>We have responded to reports of persons cycling on the pavement in and around the Parker Street area. The City team has been tasked to speak to these cyclists, the majority of whom they have found to be students at Parkside Community College. We are working with the school to educate the riders and have found that the improvement in road marking on Parkside has improved this situation somewhat, but we will continue to patrol this area and challenge anyone we see riding on the pavement.</p>

	<p>We have been in close dialogue with the Cambridge Hackney Carriage Association (CHCA) and the Council Enforcement Team about the current taxi issues affecting the City Centre. Crime prevention advice has been submitted for inclusion in the CHCA monthly newsletter and we are keen to explore the opportunity of installing CCTV in taxis to promote both driver and customer safety. Two members of the Team have been tasked to identify points of contact for all taxi firms across the County, and we have all actively challenged drivers who over-rank; particularly around the Drummer Street and St Andrew's Street areas. We have also sought support from officers, participating in foot patrols over the weekend evenings, when the incidence of this phenomenon is at its peak, and have started to go out on patrol with members of the Council Enforcement Team where feasible. I am currently exploring an advertising campaign to highlight the dangers associated with taxi touts and have sought buy-in from both Cambridge City Council and Cambridge Business Against Crime (CAMBAC) to support this. We have also run two successful taxi tout operations in the City Centre where officers have worked in conjunction with the Enforcement Team, which has seen a number of taxi drivers prosecuted. I am pleased to report that Cambridge clearly does not have the same problems associated with taxi toutting as other comparable towns and cities that I have worked in, but we will continue to monitor this problem nevertheless.</p>
Current Situation	<p>Due to the transient nature of many of the cyclist in the city, this is an ongoing piece of work, however I have met with the Casualty Reduction Officer, Council Road Safety Team and Central Ticket Office Manager to discuss whether there would be scope for a Cycling Diversionary Scheme to be introduced (similar to a Driving Diversionary Scheme). There is a national scheme due to be introduced within the next 18 months. We also used this meeting as an opportunity to discuss general cycling proficiency and whether there would be scope to introduce this to a wider audience, beyond local primary and secondary schools. I am currently in dialogue with Bikeability to discuss the mechanics of how this could potentially work.</p>
Lead Officer	Sergeant Ian Wood, Cambridgeshire Constabulary

Street-based ASB in city centre	
Objective	To continue to tackle street-based ASB in the city
Action	Over the period since the last report there have been number

<p>Taken</p>	<p>positive results. Action has been taken against a key recidivist who has been causing issues for a number of businesses in the city centre, mostly restaurants who have seating areas outside. As a result of his behaviour he has now been served with two injunctions which seek to regulate his behaviour, and he breached one of these twice within 24 hours and as a result of these he received a 12 week prison sentence. As well as this, another member of the street life community has been sentenced to 18 weeks in prison for persistently breaching his ASBO. These two prison sentences has meant that the people who live and use the city centre now have a break from their anti-social behaviour.</p> <p>We have been working with a wide range of other agencies to deal with issues identified. We have worked with the City Council to continue to address the issues of begging within the city centre, we are also being supported by members of the Special Constabulary who have been trained and are now conducting directed patrols to deal with these issues.</p> <p>We have also worked with the Street Outreach team to highlight and divert people from rough sleeping and into appropriate support and accommodation. This has resulted in a male and his family moving into accommodation and put an effective end to the anti-social behaviour he was causing.</p> <p>As well as the work to deal with street drinking, we have continued to dedicate resources to deal with issues with the night time economy in the city centre. Again we are ably supported by the Special Constabulary.</p> <p>As well as dealing with the issues as they are happening and providing a presence, our planning and licencing team are reviewing the new licences as well as extensions where there is evidence to suggest that there is a risk of disorder attached to the application.</p> <p>The City Centre team and Operation Connect Patrols have been focussing their attention on Sussex Street, where groups of foreign students have been gathering late at night, causing upset and annoyance to local residents. PC Browne was tasked to liaise with local residents to ascertain the size and scope of the issue and to reassure residents that action was being taken. We have quickly identified that Sussex Street was colloquially referred to as 'Spanish Corner' amongst Spanish</p>
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	<p>students and that after consultation with them, we have identified that Market Square was the preferable location to move these groups to. Our Crime Prevention Officer is in dialogue with various language schools and the local Spanish community to convey this message.</p> <p>We have conducted regular patrols in and around New Square in response to complaints from residents of groups of youths using the grass areas to congregate. We have robustly challenged any ASB that we have encountered, and now have a better intelligence picture as to who is frequenting these areas. The groups that we have spoken to have generally responded very well (particularly when tasked to pick up litter that has been left) and local residents have engaged well with us too. Our Crime Prevention Officer has been asked to see if there is any scope to increase the number of neighbourhood watch participants locally in this area as well, but the cold weather seems to have quelled this issue.</p> <p>We have received information that certain individuals and groups have been collecting charitable donations without the proper permits in the city centre area. In response, we have conducted plain-clothed patrols around key areas and have been in consultation with the Council's Marketing team to identify how best to secure a successful prosecution. Work into this is continuing, and we are unable to furnish any further details on this yet for fear of compromising our efforts thus far.</p>
Current Situation	<p>On 1 December 2014, Cambridgeshire Constabulary introduced an 'Alcohol Diversion Scheme' (ADS) for persons arrested for alcohol-related crime. Much like a Speed Awareness course, ADS can be offered as an alternative disposal mitigating the full £90 fine for first-time offenders and highlighting the potential ramifications of their actions.</p> <p>In response to a number of complaints about aggressive or obstructive street pedlars in Petty Cury, we have been in consultation with the Council's Market Management team and are currently reviewing the pedlars permits that we issue. Our aim is to ensure that background checks conducted are more robustly, and to ensure that there is a proper review system in place for persons who flout the conditions of their permit. Work into this is on-going.</p>
Lead Officer	Sergeant Kevin Misik, Cambridgeshire Constabulary.

Extension of vehicle obstruction of pavements to include other physical obstructions such as cycles, etc.	
Objective	Address pavement obstructions.
Action Taken	<p>We have responded to concerns about inconsiderate parking in the areas in and around Paradise Street and Victoria Street. Foot patrols in the vicinity have been increased and staff have been asked to robustly respond to any parking violations that they encounter. The team has also spoken with local residents about our presence and intentions where appropriate as I am aware that deliveries and visitors to local addresses may be impeded as a consequence of our intervention. As a simultaneous action, I have also spoken to the Council's Parking Enforcement team to request that their patrols are focussed on these areas too; however, we are both aware that parking restrictions in certain areas only apply from 0900-1700hrs (Monday to Saturday), and as such our patrols are being focussed accordingly.</p> <p>We have responded to reports of HGVs parking on the pavement and obstructing the carriageway in Wheeler Street. PCSO Taylor has been in consultation with local businesses to advise that any inconsiderate parking will be challenged and that the turning area of Peas Hill would be a more sensible place to park (albeit a slightly further walk for drivers to off-load from). We again have notified the Council's Parking Enforcement team of this issue, and we will continue to challenge any dangerous or inconsiderate parking.</p> <p>A recent change in legislation has permitted PCSOs to issue Traffic Offence Reports (TORs) to drivers. All city centre PCSOs have had a recent training input about how to conduct this process, and how to achieve 'best evidence'. Similarly, some of our PCSOs have been trained in the use of hand-held speed enforcement equipment.</p>
Current Situation	Following consultation with the Cambridge Hackney Carriage Association and the Council's Enforcement team, we have been issuing warning letters to members of the public who have been illegally parking in taxi ranks, particularly around the Market Hill area. To date, we have not issued a warning letter to the same vehicle twice, which suggests that the tactic is slowly working.
Lead Officer	Sergeant Ian Wood, Cambridgeshire Constabulary

Cycle theft	
Objective	To continue to tackle cycle theft in the city.
Action Taken	<p>During the reporting period, we have continued to work with the other teams in the city to address this city wide issue. Warrants have been carried out at the addresses of a number of cycle handlers across the city which has had varying degrees of success. In one of the warrants, 14 cycles have been recovered and considerable number had come from students at Cambridge University.</p> <p>The officers on the West team have highlighted a number of patterns in the times and location of the offences and have carried out some directed patrols in reaction to these both to disrupt the offences and also in attempt to catch the offenders. This work is still on-going.</p> <p>We have also been working with the colleges to promote the Immobilise scheme to their new students, to help them secure and safeguard their cycles.</p> <p>Also during the Lights Instead of Tickets (LIT) scheme, all people stopped were given advice to sign up to the Immobilise scheme as well as advice as to securing their cycle.</p> <p>We have now initiated contact with both the British Transport Police and the Metropolitan Police's Cycle Crime team, and have good dialogue with other problem solving team supervisors around the city concerning cycle thieves and handlers. I have made enquiries with Immobilise, Bike Register and Selectamark to see if their products could be promoted more extensively throughout Cambridge (with a focus on the colleges) and am reviewing how we have historically conducted bike-marking workshops in the past. We also now have access to a promotional 'Wrapped Cycle' that we may roll-out for future street surgeries, to promote public awareness about this issue.</p> <p>The City Centre team has been conducting plain-clothed patrols in the city centre on a near-daily basis since the beginning of November, tasked to locate and identify bicycle thieves and handlers. This work has been both proactive (where officers have actively sought to locate thieves) and reactive (responding to intelligence received and dealing with persons in custody) and an operational order has now been formalised to ensure buy-in from the Special Constabulary to</p>

	<p>assist in this endeavour. Again this operational order has only recently been introduced so its success has yet to be quantified.</p> <p>The City Centre team has been tasked to check for bicycles that have not been properly secured, and are now in the habit of checking for bicycle frame numbers when officers stop and search people. To highlight the scale of our officers' intervention, Parkside Property Office has taken receipt of 92 seized bicycles and 93 found bicycles from 1 September to 1 December 2014 alone.</p>
Current Situation	The work is on-going. There is still cycle crime but the level is down slightly.
Lead Officer	Sergeant Kevin Misik, Cambridgeshire Constabulary.

3 PRO-ACTIVE WORK & EMERGING ISSUES

- ❑ The City Council's Safer Communities team has dealt with four reports in Market ward, all regarding street life issues, including rough sleeping. Advice was received to report these directly to the street life team at the police. We informed the street life officers and referrals were also made to the monthly Task and Target group for any necessary follow-up action.
- ❑ The Safer Communities Team are currently leading on a pilot looking at potential new management models for supporting those that are homeless or vulnerably housed and at risk of anti-social behaviour due to substance or alcohol misuse or mental health issues. Currently nine individuals (out of a potential twelve) have been referred to the pilot. Of those nine, three have disengaged, however the remaining six continue to engage with the co-ordinator and their keyworkers in order to identify gaps in their service provision.

4 ADDITIONAL INFORMATION

CURRENT CRIME & ASB INCIDENT LEVELS BY WARD

AREA	City West/Central	Aug 14 – Nov 14	Dwelling Burglary	Other Burglary	Violent Crime	Robbery	Theft of Vehicle	Theft from Vehicle	Cycle Theft	Theft from Shop	Criminal Damage	Other Crime	TOTAL CRIME	TOTAL ASB
WARDS	City West/Central	Aug 14 – Nov 14	27	36	181	12	5	54	404	200	81	450	1450	397
		Aug 13 – Nov 13	17	34	197	9	2	19	321	253	54	406	1312	369
		Apr 14 – July 14	13	29	184	4	1	36	334	248	65	476	1390	380
	Castle	Aug 14 – Nov 14	10	9	11	2	2	12	39	0	8	24	117	38
		Aug 13 – Nov 13	12	12	7	0	0	5	49	3	4	23	115	38
		Apr 14 – July 14	6	5	4	1	0	9	43	2	7	25	102	38
	Newnham	Aug 14 – Nov 14	9	14	2	0	1	36	43	3	5	42	155	30
		Aug 13 – Nov 13	3	9	9	0	1	10	32	1	5	35	105	17
		Apr 14 – July 14	3	11	6	0	0	21	49	4	7	26	127	28
	Market	Aug 14 – Nov 14	8	13	168	10	2	6	322	197	68	384	1178	329
		Aug 13 – Nov 13	2	13	181	9	1	4	240	249	45	348	1092	314
		Apr 14 – July 14	4	13	174	3	1	6	242	242	51	425	1161	314

ENVIRONMENTAL SERVICES DATA

Castle

Abandoned vehicles

- ❑ August to November 2014: 3 reports, which included
 - 1 vehicle not on site following inspection
 - 1 vehicle subsequently claimed by their owners
 - 1 vehicle subsequently destroyed following non-payment of the DVLA fine
 - 1 vehicle held pending further investigation
- ❑ Hotspots: None
- ❑ August to November 2013: 1 report

Fly tipping

- ❑ August to November 2014: 6 reports, which included 3 formal warning letters issued to domestic offenders
- ❑ Offences at Chatsworth Avenue accounted for 3 of the formal warning letters sent
- ❑ Hotspots: None
- ❑ August to November 2013: 10 reports

Derelict cycles

- ❑ August to November 2014: 12
- ❑ Hotspots: None
- ❑ August to November 2013: 19

Needle finds

- ❑ August to November 2014: None
- ❑ Hotspots: None
- ❑ August to November 2013: 7

Newnham

Abandoned vehicles

- ❑ August to November 2014: 1 report, which included 1 vehicle not on site following inspection
- ❑ Hotspots: None
- ❑ August to November 2013: 8 reports

Fly tipping

- ❑ August to November 2014: 2 reports, which included 2 requests for waste transfer documentation from trade offenders
- ❑ Hotspots: None
- ❑ August to November 2013: 9 reports

Derelict cycles

- ❑ August to November 2014: 4
- ❑ Hotspots: None
- ❑ August to November 2013: 6

Needle finds

- ❑ August to November 2014: None
- ❑ Hotspots: None
- ❑ August to November 2013: None

Market

Abandoned vehicles

- ❑ August to November 2014: 0 reports
- ❑ Hotspots: None
- ❑ August to November 2013: 2 reports

Fly tipping

- ❑ August to November 2014: 16 reports, which included
 - 2 formal warning letters issued to domestic offenders
 - 2 formal warning letters issued to trade offenders
 - 5 requests for waste transfer documentation from trade offenders
- ❑ Offences at Miltons Walk accounted for 2 of the formal warning letters sent
- ❑ Hotspots: Miltons Walk (4).
- ❑ August to November 2013: 36 reports

Derelict cycles

- ❑ August to November 2014: 24
- ❑ Hotspots: None
- ❑ August to November 2013: 41

Needle finds

- ❑ August to November 2014: 3
- ❑ Hotspots: None
- ❑ August to November 2013: 18

5 RECOMMENDATIONS

- ❑ Address alcohol related violent crime and ASB
- ❑ Tackle cycle theft
- ❑ Address a range of road safety issues, including parking, inconsiderate cycling and driving.

Environmental Data Report



Cambridge West/Central Area
October – December 2014

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1. Introduction

This quarterly report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the West/Central Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous quarter, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming quarter to help shape the activity to be undertaken within the public realm.

Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following quarter to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

Recommendations

The following are suggestions for members on what action could be considered for priority within the West/Central Area for the quarter of January to March 2015.

1. Enforcement joint working and patrols to deal with illegal camping on green open spaces, including Lammas Land, Sheeps Green, Laundress Green and the Mill Pond
2. Enforcement and City Ranger patrols in the City Centre to address issues of illegally deposited trade waste
3. Pressure wash and cleanse of the public recycling points at Castle Park, Park Street, Adam and Eve Street and Lammas Land.
4. Deep cleanse of Garrett Hostel Lane, from Queens Road to Trinity Lane, to include the removal of graffiti, illegal flyposting, dog fouling, vegetation cut back and sweeping.
5. Early morning dog warden patrols for dog fouling on Grantchester Street and Lammas Land
6. Enforcement and City Ranger monitoring of Milton's Walk for domestic waste and fly tipping issues

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the community intelligence questions below to help shape the public realm work.

Community intelligence questions

1. What activities should be considered as part of ward blitzes?
2. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
3. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
4. Where and when the dog warden service should patrol in order to target dog fouling?.

3. Routine activity

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

4. 'Ward Blitz' activity

The City Council has embarked on a campaign of monthly 'ward blitzes' across the City, involving the Council's City Rangers, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action, targeting one ward every month in rotation. Working within existing budgets, this action is additional to the routine, day-to-day, work undertaken by these services.

In the West/Central Area, the first ward blitz programme will take place in Castle during February 2015 and will involve the following actions:

- Deep cleansing of gulley's
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping event
- Proactive inspections by pest control in known hotspots

Reports on the results of the 'ward blitz' activity will be presented to Area Committees, who will also have the opportunity to recommend specific issues to be considered for targeting in forthcoming 'ward blitzes'.

Future ward blitzes for the West/Central area are scheduled for Market in June 2015 and Newnham in October 2015.

5. Specific issues and actions

The following specific issues were identified for targeted action in the October to December 2014 quarter. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

Issue	Illegal camping
Action Taken	Regular patrols have been undertaken across the green open spaces within the West and Central area, particularly Lammas Land and Sheeps Green, and the surrounding areas. During October to December three illegal camps were identified and were served with statutory notices to remove the camp. Of the three camps that were served notice, one was not cleared up within the 24 hour notice period and was impounded and cleared by enforcement officers.
Current Situation	Ongoing monitoring

6. Environmental Data

Private Realm (West/Central Area)

Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings	Comment
Pest Control	27	27	0	0	0	0	
Noise Complaints (Residential)	7	NA	*	1	0	0	*All complaints will generally have at least one such action.
Refuse/Waste Complaints	0	NA	*	0	0	0	*All complaints will generally have at least one such action.
Other public health complaints ¹	1	NA	*	0	0	0	*All complaints will generally have at least one such action.
Private Sector housing standards	7	NA	*	0	0	0	*All complaints will generally have at least one such action.

¹ Other public health complaints includes odour, smoke, bonfires, filthy and verminous

Public Realm Data

Public Realm Enforcement (West/Central Area)

Activity	Investigations	Written Warnings	Statutory Notices Served	Fixed Penalty Notices Issued	Simple Cautions	Legal Proceedings	Comment
Abandoned vehicles	7	n/a	n/a	0	0	0	
Nuisance vehicles	0	0	n/a	0	0	0	
Derelict cycles	30	n/a	n/a	n/a	n/a	n/a	
Domestic waste	16	8	0	0	0	0	
Trade waste	3	2	0	0	0	0	
Litter	3	0	0	3	0	0	
Dog control orders (including dog fouling)	2	0	n/a	0	0	0	
Illegal camping	3	n/a	3	n/a	0	0	
Illegal advertising	8	8	n/a	0	0	0	

Data is from 1 October to 15 December 2014 (inclusive)

Stray dogs (West/Central Area)

Activity	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Stray dogs	2	0	0	2	0	Two other stray dog calls were received, but the dogs were collected by their owners before the dog warden attended

Data is from 1 October to 15 December 2014 (inclusive)

Summary of public realm enforcement data

- Seven abandoned vehicles inspections were carried out in the October to December period, including two vehicles on Wilberforce Road, but no vehicles were seized as abandoned and were either removed from the location or claimed by their owners.
- Thirty derelict cycles were removed from across all three wards. The number of cycles removed as abandoned in the West/Central area varies between 20 to 100 a quarter.
- There were 16 domestic waste investigations conducted in the area between October to December, which resulted in eight warning letters, five investigations are also currently ongoing. There was one repeat cases of dumping domestic waste on Miltons Walk and Park Street Public Recycling point.
- Trade waste from three businesses was found illegally dumped in and around the ward, including two incidents of dumping waste on St Andrews Street. Evidence from two businesses was identified, and both businesses complied with the requests from enforcement regarding their compliance for waste duty of care and no further action was taken.
- Three fixed penalty were issued for depositing cigarette related litter in the West/Central area.
- Two cases of dog fouling were reported to the dog warden, following patrols in the areas no suspects have been identified and to date no formal enforcement action has been taken.
- Three illegal camp sites were found within the West/Central area, predominantly on Sheeps Green. Statutory notices were served on all sites and subsequently the Council impounded one tent that was not removed within the allotted time period.
- Eight incidents of illegal advertising were identified; the majority of the advertising was illegally displayed on the railings of Jesus Green, and were removed by the Council. Those responsible were first time offenders and received written warnings about illegal advertising.

Operations cleansing data by ward (West/Central Area)

Activity	Total number of incidents	Ward			Comments
		Castle	Market	Newnham	
Fly-tipping	27	5	5	17	
Offensive graffiti ²	6	2	1	3	
Detrimental graffiti ³	72	21	6	45	
Needles	0	0	0	0	
Shopping trolleys	3	3	0	0	Number of impounded trolleys was 2

Data is from 1 October to 15 December 2014 (inclusive)

Summary of cleansing data:

- Of the 27 instances of fly tipping there were four incidents on The Fen Causeway, and three incidents in Milton's Walk. The majority of other locations had singular instances of fly tip. No particular trends with types of fly tipped material were identified in this period.
- Out of the 6 graffiti reported as offensive, there were three cases of swear words and/or sexual references, one graphic sexual drawing, and one racist drawing which was referred onto the Council's Community Safety Team.
- Huntingdon Road has been targeted by one individual over the past few weeks and the offending graffiti is small in size and has been cleared by the City Ranger responsible for that area, Cambridgeshire Police have been made aware of the problem.
- The West/Central area now has a dedicated City Ranger for the area, who has been proactive with the removal of graffiti from lampposts and communication boxes in these wards, in particular the Market and Newnham areas.

² Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 5 working days.

³ Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

7. Proactive and community work

During the period October to December 2014 the following proactive and community work has been undertaken.

Task	Dog campaign
Action Taken	As part of a Keep Britain Tidy 'We're Watching You' dog fouling campaign, Grantchester Street and the Grantchester Meadows car park have been monitored for dog fouling and glow in the dark posters have been put up to encourage owners to dispose of dog mess correctly.
Current Situation	Ongoing – due to finish early January

Task	Graffiti removal
Action Taken	The City Ranger for the West/Central area has changed, with one City Centre Ranger for the Market ward and a further City Ranger covering all three wards of the area. The Rangers have been proactive in removing the small scale graffiti in and around the City Centre, and historic parts of the city.
Current Situation	Ongoing – part of a programme of work

8. Key contacts

9. Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	yvonne.odonnell@cambridge.gov.uk
Pest Control	Refuse and Environment	01223 457900	env.health@cambridge.gov.uk
Noise			
Cleansing Manager	Don Blair	01223 458575	Don.blair@cambridge.gov.uk
Dog fouling	Customer Service Centre	01223 458282	wasteandstreets@cambridge.gov.uk
Litter			
Fly tipping (Public land)			
Graffiti			
Needles			
Public Realm Manager	Wendy Young	01223 458578	Wendy.young@cambridge.gov.uk
West/Central Ranger	Richard Allen	01223 458282	cityrangers@cambridge.gov.uk
City Centre Ranger	Chris Lowndes		
Abandoned bicycles	Customer Service Centre	01223 458282	streetenforcement@cambridge.gov.uk
Public Realm Enforcement	Enforcement Team	01223 458573 01223 458062	
Abandoned, untaxed and nuisance vehicles	Customer Service Centre	01223 458282	
Illegal camping	Samantha Dewing (Mon-Wed)	01223 457883	dogwarden@cambridge.gov.uk
Illegal advertising			
Dog Warden	Customer Service Centre	01223 457900	n/a
Stray and lost dogs	Emergency calls	0300 3038389	
Out of Hours			

10. Resources

The following are suggestions that members of the West/Central Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Castle: 10

Market: 9

Newnham: 8

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

At present we are in the second year of a three year replacement project for new and replacement bins on the city's streets and open spaces, and once the second phase is finished we will then run a similar scheme for new bins on the city's parks and open spaces.

Requested bins sites:

Ward	Location	Completion date
Newnham	Burrell's Walk (junction with Grange Road)	January to March 2015
Newnham	Coton footpath (junction with Wilberforce Road)	
Castle	Howes Place (junction Huntingdon Road)	
Castle	Storey's Way (pedestrian traffic lights – junction with Huntingdon Road)	

Example of bins used within the city:

For the outer city centre streets and shopping areas. Bins are installed wherever space allows with a recycling unit alongside:



For outer city shopping areas where space allows and areas on out city parks (for example Cherry Hinton Hall):



For the city centre, Market and Newnham wards:
Slim line general waste and recycling bins:



General waste and recycling bins:



Dog bin provision

A number of dog bins are available for each ward, as follows:

Castle: 3

Market: 3

Newnham: 2

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Requested bins sites:

Ward	Location	Completion date
Newnham	Coton footpath (junction with Wilberforce Road)	January to March 2015
Castle	Storey's Way (pedestrian traffic lights – junction with Huntingdon Road)	

Example of dog waste bins used for all sites:



Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

11. Appendices

Photographs of Northampton Street: Before and after City Ranger clean up (October 2014)



Photographs of Queens Road: Before and after City Ranger clean up (November 2014)



Photographs of Maids Causeway: Before and after City Ranger clean up (November 2014)



Photographs of Madingley Road Cycle Path: Before and after clean up (December 2014)

